

Complaint form

Note! Any complaints on the flight travel need to be addressed directly to the airline.

The complaint should be sent to us within two months of the return journey.

Write clearly! Please use capitals.

Personal information	First name <input type="text"/>	Last name <input type="text"/>	Phone day time <input type="text"/>	
	Address <input type="text"/>		E-mail <input type="text"/>	
	Post code <input type="text"/>	City <input type="text"/>		
Booking references	Booking reference <input type="text"/>	Order date <input type="text"/>		
	Date of departure <input type="text"/>	Date of return <input type="text"/>	Destination <input type="text"/>	
Complaint	When did the error occur	Had this error been reported earlier		
	Date <input type="text"/>	Date <input type="text"/>	<input type="text"/>	
		Our contact	<input type="text"/>	
			<input type="text"/>	
	Describe your complaint (Attach data written documents if necessary)			
<input type="text"/>				

Claim

Describe the correction you claim. Describe also how you calculated the amount.

Attachments

Attached tickets, receipts etc. justifying the correction described above.

1.
2.
3.
4.
5.

Other

Date

Signature _____

Complaint form including any attachments is sent to:

Gotogate
Att: Customer Relations
Box 1340
SE-751 43 Uppsala, Sweden